Mosspits Lane Primary School

Parent code of conduct

Policy title	**Parent Code of Conduct**
Function	For information about school's expectations about the way all members of the wider community behave in person, online and through other methods of communication.
Non-Statutory guidance	Anti-Bullying Policy Social Media Policy Relationships and Behaviour for Learning Policy Equality Policy Inclusion and SEND Policy School Complaints Policy and Procedure Home School Agreement
Statutory Guidance	Keeping Children Safe In Education 2024 Equality Act 2010 SEND Code of Practice
Last reviewed	Autumn 2024
Date of next review	Autumn 2025
Signed (Headteacher)	V. Corbett
Signed (Chair of Governors)	E. Cheliotis

Contents

1. Purpose and scope 2
2. Our expectations of parents and carers 2
3. Behaviour that will not be tolerated 3
4. Breaching the code of conduct 3

.

1. Purpose and scope

At Mosspits Lane Primary School, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our relationships and behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour and treating people equally in line with the Equality Act
- Seek a peaceful solution to all issues (use the school complaints procedure and policy where needed)
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern
- Respect teachers' own time and refrain from contacting them out of working hours or expecting immediate replies to Dojo messages whilst staff are working with children.

In sending your child to Mosspits Lane Primary School, it is expected that you will adhere to the Parent Code of Conduct in order for the safe and effective running of the school for the benefit of all its community.

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the Local Authority's Legal Team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.